

## Ventra Limited Warranty

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### GENERAL

Ventra Technology Inc. warrants Ventra Products against defects in material and workmanship for a period of one (1) year from the date of original purchase. During this period, Ventra's liability for any defective product, or any product part, shall be limited to the repair or replacement of the product, at Ventra's sole discretion.

This warranty does not apply to defects or damages resulting from mishandling, accident, vehicle accident, impact, abuse, negligence, lightning, water/liquid, power surges, improper interfacing, operation outside of design limits, misapplication, improper repair, or unauthorized modification.

To obtain service for Ventra equipment within the warranty period, please contact Ventra at (888) 418 3833 or tech@ventrainc.com for assistance. If product repair or replacement is necessary, a Return Merchandise Authorization (RMA) will be issued. The Customer will be solely responsible for shipping charges, insurance and proper packaging to prevent breakage in transit, whether or not the product is covered by this warranty. All shipments of repaired or replaced products by Ventra will be F.O.B. California.

### LIMITATIONS

The term "Ventra Product" is limited to the hardware components and required firmware. It DOES NOT include software applications or programs, non-Ventra products or peripherals, storage devices such as SD cards, hard drives and USB thumb drives. To the extent permitted by local law, all non-Ventra products or non-Ventra branded peripherals - such as external storage SD card are provided by the respective manufacturer's own warranties directly to you, and are not covered by this Limited Warranty.

**VENTRA MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED, AS TO MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OF ANY PRODUCT SOLD UNDER THIS CONTRACT. UNDER NO CIRCUMSTANCES SHALL VENTRA BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, PUNITIVE OR CONSEQUENTIAL DAMAGES INCLUDING, WITHOUT LIMITATION, INFRINGEMENT OF THIRD PARTY RIGHTS, LOST GOODWILL, LOST REVENUES OR PROFITS, WORK STOPPAGE, DATA LOSS, SYSTEM FAILURE, IMPAIRMENT OF OTHER GOODS, COSTS OF REMOVAL AND REINSTALLATION OF THE SYSTEM, LOSS OF USE, INJURY TO PERSONS OR PROPERTY ARISING OUT OR RELATED TO THE SYSTEM WHETHER BASED ON BREACH OF WARRANTY, BREACH OF CONTRACT, TORT OR OTHERWISE. IN NO EVENT SHALL VENTRA'S LIABILITY EXCEED THE ACTUAL PURCHASE PRICE OF THE SYSTEM WITH RESPECT TO WHICH ANY CLAIM IS MADE.**